



Fair Housing Training in Sunny California

Sponsored by California Department of Fair Employment & Housing

Contact: Belinda.Brown@dfeh.ca.gov

Course Registration Information – www.accurate411.com/ffs/

FFS Week3 - [Registration](#)

Date: May 21 - May 26, 2012

Time: 8am - 4pm

Location:

Southwestern Law School
3050 Wilshire Blvd
Los Angeles, CA 90010

Courses offered in Week Three

Standards for Testing Cases
Reasonable Accommodations and Modifications
The Psychological Impact of Discrimination
Negotiation Skills /Conciliation for Investigators

Standards for Testing Cases: This one-day course is designed to enhance the ability of

FFS Week 4 - [Registration](#)

Date: July 16 - July 20, 2012

Time: 8am - 4pm

Location:

Rio Hondo College
3600 Workman Mill Rd.
Whittier, CA 90601

Courses offered in Week Four:

Briefing Techniques for Complaint Investigations
Writing Cases/FIRs Using TEAPOTS
Fair Housing Investigation Review and Application

Briefing Techniques for

Complaint Investigations: A two-day course that trains investigators to summarize the essential

FFS FHIP Special - [Registration](#)

Date: May 21 - May 23, 2012

Time: 8am - 4pm

Location:

Southwestern Law School
3050 Wilshire Blvd
Los Angeles, CA 90010

This special course represents the first three days of the Week 3 course.

investigators to examine and analyze testing evidence in an investigation. This course gives participants a brief introduction to testing standards and focuses on the skills needed to determine whether a test has been properly conducted and how to read and analyze testing results.

In this course, you learn to:

- Understand the legal authority for testing in fair housing cases.
- Explain the general role testing plays in an investigation and basics of testing methodology.
- Describe situations when testing may or may not be effective.
- Explain what an investigator should look for in testing data.

Reasonable Accommodation and Modification:

The one-day course provides participants with a basic historical and legal framework for application of the principles of reasonable accommodations, reasonable modifications, and accessibility as a part of investigation of housing discrimination based on disability.

In Reasonable Accommodations and Modifications, you learn to:

- Effectively understand the origin of disability rights concepts and principles.
- Describe and apply four major federal laws prohibiting discrimination against persons with disabilities.
- Understand and apply the concepts of the prima facie case and appropriate defenses

elements of a fair housing complaint investigation, ensure a complete investigation, and develop findings and conclusions.

In this course, you learn to:

- Apply the jurisdictional elements of a fair housing complaint to the facts of an investigation.
- Summarize and analyze a complaint's allegations and the respondent's defense.
- Organize and concisely state the relevant issues of a case.

Writing Cases/FIRs Using TEAPOTS: A one-day course that focuses on using TEAPOTS to write a Final Investigative Report.

In this course, you learn to:

- Explain the purpose of the fair housing complaint investigation.
- Create, revitalize or reconnect with the skills needed to build a solid foundation for the investigation of a fair housing complaint.
- Write investigative records, a summary of allegations, an effective witness summary and a document summary.
- Identify essential information that should be included in the findings and conclusions of the determination.
- Compare summaries of witness statements and document reviews with actual findings and conclusions.

Fair Housing Investigation Review and

Application: A two-day course that uses skills, knowledge and techniques taught in earlier NFHTA sessions on fair housing laws, theories of proof,

during intake, investigation, and trials involving denials of reasonable accommodations and refusals to make reasonable modifications.

- Identify the scope and the accessibility design requirements for newly constructed multifamily housing under the Fair Housing Act.

The Psychological Impact of Discrimination: A

one-day exploration of the psychological harm and other injuries caused by illegal discrimination.

In this course, you learn to:

- Recognize the types of damages that may be available under fair housing laws
- Discuss ways in which psychological harm is manifested in victims of discrimination
- Identify the ways to investigate and document injury in the course of an investigation.
- Identify some of the personal and psychological challenges that are experienced by victims of racial discrimination

Negotiation Skills /Conciliation for

Investigators: A two-day course that covers the basic principles of the conciliation process, including fundamental principles of negotiation, legal requirements and win-win strategies.

In this course, you learn to:

- Understand and apply effective negotiation strategies
- Focus on “reading” people during negotiations.
- Differentiate between various conciliation

investigative process and skill, discovery techniques, rules of evidence, negotiating skills, damage calculation and applies these skills in a simulated investigative situation.

In this course, you learn to:

- Review foundational principles from the Fair Housing Act.
- Strengthen your understanding of the rules of evidence.
- Review and apply theories of discrimination and theories of proof.
- Augment your understanding of the application of the Fair Housing Act to insurance and mortgage lending.

techniques.

- Critique the value of the various forms of conciliation
- Assess the problems and opportunities associated with conciliation.
- Analyze the importance of developing and implementing dispute resolution strategies.
- Acquire the skills necessary to successfully conciliate matters.
- Critically analyze and assess the present dispute resolution applications in fair housing.



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